Hi-Volume

Reverse Osmosis Drinking Water Systems



Installation, Operation & Service Manual

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SECTION I. Introduction

Congratulations, you have just purchased one of the finest Reverse Osmosis Drinking Water Appliances available. The Aqua Classic and the Aqua Elite Reverse Osmosis Systems have a combined engineering and experience level of some 35 years behind them. They were designed for a minimum of service, will serve you for years to come.

Like any other fine product, this appliance requires periodic maintenance in accordance with the schedule outlined below.

Recommended Filter Change Schedule*

Component	Frequency
Pre-Carbon Filter For Chlorine Removal	6 Months
GAC Carbon Post-Filter	6 Months
Reverse Osmosis Membrane	2-3 Years
Extended Contact Carbon Adsorption Filter (ECF Module - Optional)	6 Months

*Based on standard conditions.

Your new Reverse Osmosis (R.O.) Drinking Water system uses a combination of filtration technologies to reduce unwanted contaminants in a water supply. The following steps combine to give you the best in clear sparkling drinking water:

ACTIVATED CARBON PRE FILTER - The activated carbon in this pre-filter will remove any chlorine that may be present in the feed water. This pre-treatment is also necessary for membrane protection.

REVERSE OSMOSIS MEMBRANE - The R.O. Membrane is the heart of the filtration system. It is designed to reduce the dissolved mineral content of the water. Minerals picked up in the environment by the water are measured as Total Dissolved Solids (T.D.S.). In the Reverse Osmosis process, dissolved minerals are separated from the incoming water (Feed Water) to produce the product water (the Permeate). The excess minerals are rinsed to drain (the Reject Water). The spiral wound construction of the R.O. Membrane provides maximum surface area for water production and is less susceptible to fouling by particulate matter, turbidity and colloidal materials.

TFC Membranes - Thin Film Composite (T.F.C.) Membranes are specially constructed, fully aromatic polyamide film and are classified as a thin film composite. These membranes are NOT chlorine resistant.

ACTIVATED CARBON POST FILTER - The Activated Carbon Post Filter cartridge contains carbon particles with a vast network of pores. The tremendous surface area of these pores (typically 800-1200 square meters per gram of carbon) gives the carbon very good adsorptive sites for chlorine as well as other substances that contribute to tastes and odors. The product water from the membrane as well as the holding tank passes through the Activated Carbon Post filter on the way to the Dispensing Faucet. The Activated Carbon Post Filter reduces tastes and odors that may pass through the system. It adds a final “polish” to the water.

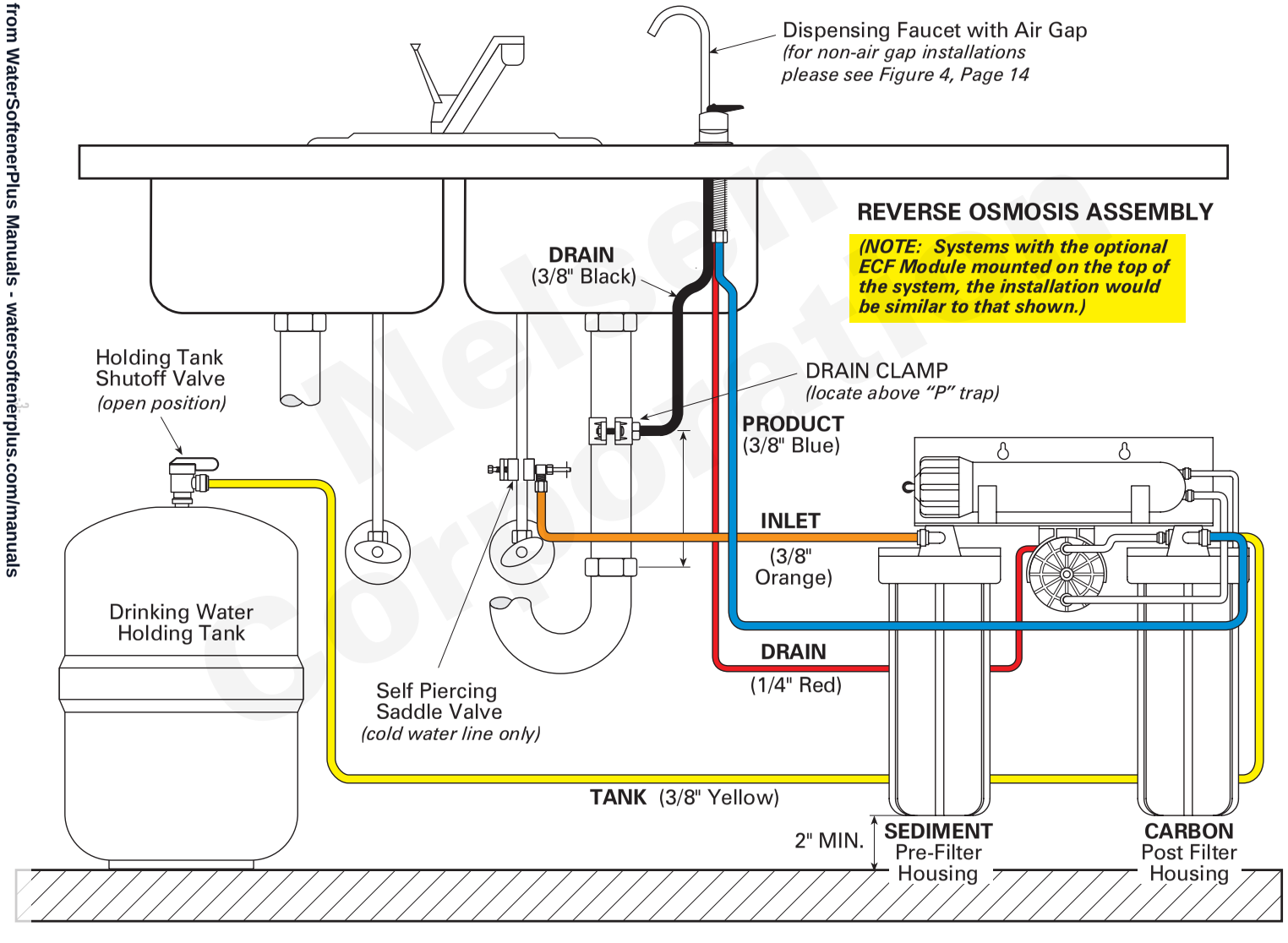
EXTENDED CONTACT CARBON ADSORPTION FILTER (ECF Module - Optional) - This slow flow carbon filter is designed to reduce certain organic compounds and chloramines.

System Recommended Operating Limits for Feed Water	
Feed Water T.D.S.	2000 ppm max
Feed Water Temperature	40 - 110° F
Feed Water pH	5 - 10
Feed Water Pressure	40 - 85 P.S.I.
Feed Water Hardness	Less Than 10 Grains Per Gallon
Feed Water Iron	Less than 0.1 ppm
Feed Water Manganese	Less than 0.05 ppm
Feed Water Hydrogen Sulfide	NONE
Feed Water Supply	No Chlorine
Feed Water Bacteria	Must Be Potable

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FIGURE 1: Installation Diagram



SECTION III: Preparation

A. Major System Components

The following components comprise the Reverse Osmosis Drinking Water System (Refer to Fig. 1. page 2 for general system layout.)

1) A R.O. assembly consisting of the black aluminum bracket, filter housings, automatic shut-off and membrane module
2) A Drinking Water Holding Tank
3) A Faucet Kit
4) A plastic tubing kit with self-piercing saddle valve and drain clamp
5) Other items necessary for installation may include wood screws or machine screws for mounting the R.O. assembly, or concrete anchors for hanging on basement wall, additional tubing or tube connectors, plastic wire ties for organizing tubing

Optional Components

1) ECF Module - Extended Contact Carbon Adsorption Filter located on the R.O. Assembly.
2) A T.D.S. Monitor Kit (optional*) with feed water and product water test cells.

** The T.D.S. Monitor may be necessary to conform to state or local codes, check with the local plumbing authority.*

B. Tools Recommended for Installation

The following tools will cover most of the installation sites encountered:

1) 3/8" variable speed electric drill
2) Extension work light with outlet
3) Safety Glasses
4) 1-1/4" porcelain hole cutter kit
5) 1-1/4" Greenlee hole punch and 1/8" and 1/2" metal drill bits for pilot hole
6) Center punch and hammer
7) 1-1/4" wood bit
8) Concrete drill bits
9) Assorted wood and metal drill bits including 7/32" metal drill bit
10) Phillips head and flat blade screwdrivers
11) 1/2", 9/16" and 5/8" open end wrench
12) 10" Crescent wrench with jaws taped to hold faucet
13) Basin wrench or 10" pipe wrench
14) Teflon tape
15) Wide masking tape or duct tape
16) Plastic tubing cutter
17) Extra plastic tubing
18) Low range air pressure gauge
19) Bicycle hand air pump
20) Small bottle of liquid chlorine bleach
21) Graduated measuring cylinder
22) Assorted clean up materials

C. Determine System Location

The appliance can be located under a sink or in a basement depending on space availability and the customer's preference. If a basement installation is selected, additional tubing, hardware and fittings may be needed and a hole will have to be made from inside the cabinet, through the floor, to the basement. Never install in an area of the home where temperature is freezing as damage to the system will result.

The exact placement of the various components of the appliance will vary from installation to installation. The installer, in conjunction with the customer, must decide on where to place the faucet, tank and purification assembly by balancing the homeowner's convenience with ease of installation and servicing.

Considerations for an ice maker or other remote hookup should be determined, including routing and any additional tools, fittings, and tubing that may be required.

1) **Faucet** - The faucet should be placed near the sink where drinking water is normally obtained. Convenience of use (filling of water pitchers and glasses), and an open area beneath the faucet under the sink for attaching product and drain tubing (air gap faucets only) are considerations. A 2" diameter flat surface is required above and below the mounting site. The thickness of the mounting surface should not exceed 1-1/4". Watch for strengthening webbing on the underside of cast iron sinks.

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2) **Drinking Water Holding Tank** - The holding tank may be placed where it is convenient within 10 feet of the faucet, under the sink or in an adjacent cabinet are best choices. If a longer run of tubing is required, the tubing should be the 1/2" diameter O.D. size to prevent a high pressure drop. Remember, these tanks can weigh up to 30 pounds when full of water, a firm, level area is required.

3) **R.O Assembly** - The R.O. Assembly may be mounted on either the right or left side of the under-sink area or a cabinet. Mounting in the basement is also an option, one possible location is near the laundry/utility sink where cold potable water and drain access is handy. The mounting location should allow adequate clearance and accessibility for cartridge changes.

4) **Feed Water Connection** - The self-piercing feed water shut off valve should be located as close to the R.O. assembly as possible. USE A POTABLE COLD WATER SUPPLY ONLY. Softened water is preferred as it will extend the life of the R.O. Membrane.

5) **Drain Connection** - The drain saddle assembly is designed to fit around a standard 1-1/2" OD drain pipe. The drain saddle should always be installed above (before) the trap and on the vertical or horizontal tailpiece. Never install the drain saddle close to the outlet of a garbage disposal or plugging of the RO drain line may occur. If discharging into an utility sink or standpipe, an air gap of greater than 1" above the flood rim must be provided. Do NOT connect the system drain line to the dishwasher drain or near the garbage disposal. Back pressure from these units may cause the air gap to overflow.

D. Prepare the Area for Installation

If a basement installation is called for, determine where components will be located and how they will be mounted. Special mounting brackets and hardware may be necessary to secure the system to a wall or ceiling joists.

Inspect cold water supply line and drain to determine if any special fittings, in addition to what is included in the kit, are required.

E. Prepare the Appliance for Installation

Open shipping carton and remove components. Check that all installation parts are present which includes the purification assembly, storage tank, faucet, installation hardware and tubing.

Check that the air supply in the empty tank is approximately 7 psi. Adjust if necessary.

SECTION IV: Installation Steps

All plumbing should be done in accordance with state and local plumbing codes.

> **NOTE** *Some codes may require installation by a licensed plumber; check with the local plumbing authority prior to installation.*

In restricted under-sink areas, it may be easier to install the faucet first. Allow adequate tubing lengths for any final component position.

A. Install The Faucet

Under counter installations generally require that the faucet is installed with the built in air gap connected. In basement installations, the built in air gap does not have to be used only if one is provided elsewhere in the drain line.

A non air gap faucet, which requires a smaller 9/16" mounting hole, is available from the factory to make basement installations easier.

If the sink already has a hole provided that can accommodate the RO faucet, then no drilling is required and you can proceed to the section on mounting the faucet.

> **NOTE** *Sprayers can be disconnected to provide a suitable hole for the RO faucet. A pipe cap or plug will be required to seal the sprayer connection.*

1. Make The Faucet Mounting Hole

> **IMPORTANT** *It is mandatory that safety glasses be worn during sink hole drilling operations to prevent eye injury.*

Before starting the hole making operation, always check below the sink so that nothing interferes with mounting the faucet such as reinforcing ribs, support brackets or cabinet construction.

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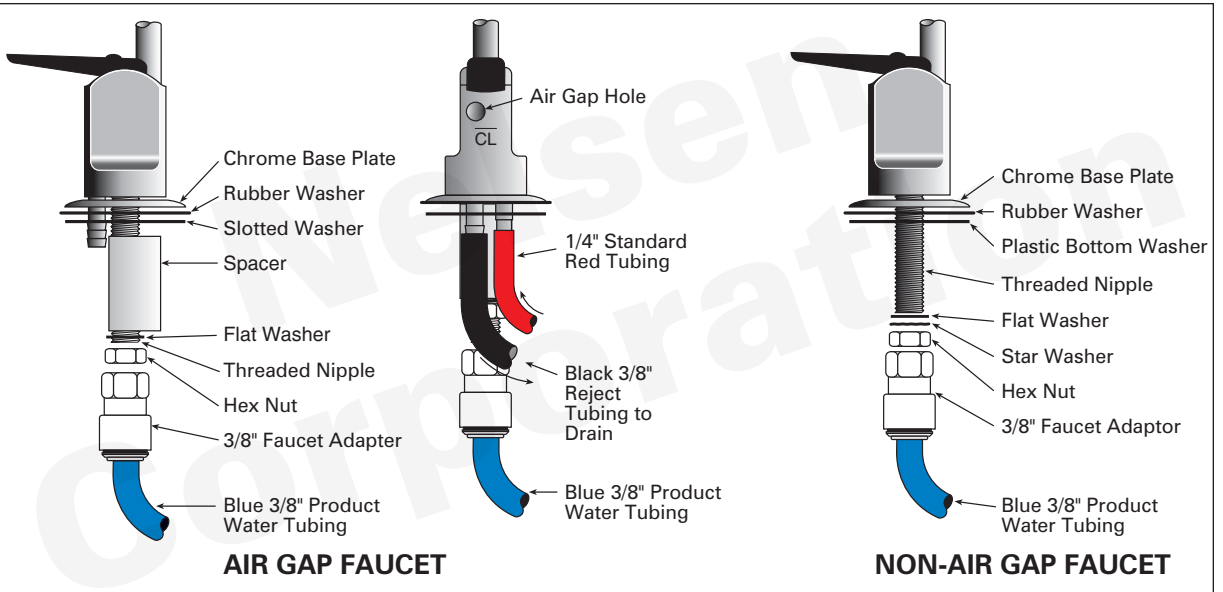


FIGURE 2: Faucet Installation Diagram

Stainless Steel Sink, Air Gap or Non Air Gap Faucet:

Recommended tools:

- Center punch
- Variable speed drill and high speed drill bits.
- Greenlee chassis punch 7/8" hole size (alternate 9/16" size may be used for non air gap faucet)
- Protective gloves

Procedure:

a) Center punch a small indent at the desired faucet location.

b) Slowly drill the required pilot hole for the chassis punch.

c) Set up the chassis punch per instructions and tighten nut to cut the desired hole size.

d) Clean up sharp edges with a file if necessary.

NOTE *For Faucet Assembly Diagram, please see Figure 2.*

Porcelain/Enamel/Ceramic on Sheet Metal or Cast Iron Base; Faucet with or without Air Gap Module:

Recommended tools:

- Variable speed drill
- Relton porcelain cutter tool set 7/8" size (alternate 9/16" size may be used for air gap or non air gap faucet)
- Plumber's putty

It is important to understand what is involved in this procedure. First, the glassy layer of porcelain must be penetrated through to the base metal. Second, a center disc of porcelain must be removed while protecting the surrounding porcelain against chipping or fracturing. Third, the base metal must be drilled through to complete the hole.

Procedure:

a) Mark the center for the 7/8" hole

b) Form a shallow putty dam around hole area and fill with enough water to lubricate carbide drill bit.

c) Carefully drill pilot hole through porcelain/enamel and base metal using carbide type pilot drill.

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IMPORTANT *Always operate drill with light pressure at slow speed (300-400 rpm)*

d) Insert pilot tip of spring-loaded porcelain cutter into pilot hole.

e) Drill porcelain/enamel using spring-loaded porcelain cutter, making certain a complete ring has been cut through the porcelain/enamel to the metal base.

f) Change to the metal cutter. With slow speed and light pressure, cut away the inner porcelain/enamel disc down to base metal. Make certain that the cutter does not touch outer rim of the cut porcelain/enamel. Continue with this bit to cut through metal until sink has been completely penetrated.

IMPORTANT When using a porcelain cutter it is critical to take precautions that it is always in a sharpened condition. Dull cutters are known to chip sinks.

2. Mount The Faucet:

NOTE For Basement Installation Without Air Gap Module See Figure 5, Page 14.

Under Counter Installation with Air Gap Faucet:

a) Familiarize yourself with all components shown in the air gap faucet diagram.

b) Disassemble hardware from the threaded nipple, except for chrome base plate and rubber washer.

NOTE Rubber washer may be replaced with bead of plumber's putty for neater appearance.

c) Connect length of standard red 1/4" tubing to smaller barb on air gap faucet. Push on firmly until it seats.

d) Connect length of black 3/8" tubing to larger barb on air gap faucet. Push on firmly until it seats.

e) Feed the air gap tubing and threaded nipple through sink/counter mounting hole and orient the faucet as discussed with the customer.

f) From below sink/counter assemble the white spacer (open end up, open side toward air gap), flat washer and hex nut on threaded nipple and tighten by hand.

g) Back off on hex nut just enough to slide slotted washer between white spacer and underside of sink/counter (with open side of slotted washer closest to air gap tubes)

h) After rechecking faucet orientation, tighten hex nut (9/16" wrench or deep socket) until faucet feels secure.

i) From above the sink make any minor orientation corrections by turning the faucet with a padded adjustable wrench.

NOTE Flats on chrome faucet may be used for tightening with an adjustable wrench. Use care not to mar chrome finish.

B. Install the Feed Water Valve and Tubing

The saddle tapping valve supplied is designed for use with 3/8" to 1/2" OD soft copper supply tubing (plain or chromed) and rigid metal pipe (see below). Do not use with flexible ribbed supply tubing which has too thin a wall thickness and requires special hardware. If necessary, refer to the enclosed diagram on use of the "John Guest" fittings.

Soft Copper Tubing Installations:

1) Turn off cold water valve under the sink, or main valve for the house.

2) Before installing saddle tapping valve, make sure piercing lance does not protrude beyond rubber gasket.

3) Assemble saddle tapping valve on copper tubing. *See figure 3*.

4) To pierce soft copper tube, turn handle clockwise until it is firmly seated. The valve is closed in this position.

5) Turn on main supply valve to pressurize cold water line. Check for leaks. With a wrench snug nut/seal around valve stem.

NOTE For basement installations the existing orange feed water tubing may have to be longer to reach feed valve.

6) Connect one end of the orange tubing to the feed water valve using brass compression nut, insert and plastic sleeve.

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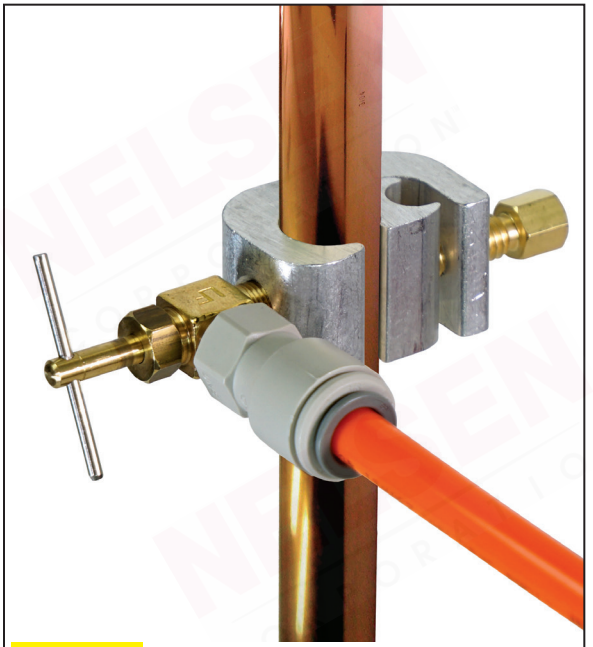


FIGURE 3: Feed Valve Installation

Rigid Metal Pipe Installations:

1) Turn off cold water supply valve and drain the line to prevent spillage.
2) Drill 3/16" hole at the desired location. To prevent shock hazard, use a battery operated drill.
3) Before installing saddle tapping valve, make sure piercing lance does not protrude beyond rubber gasket.
4) Assemble saddle tapping valve on copper tubing. See Figure 2.
5) Turn saddle valve handle clockwise to close valve. With a wrench tighten nut/seal around valve stem.
6) When you wish to open valve and supply cold water to the unit, turn valve handle counterclockwise.
7) Connect one end of the orange tubing to the feed water valve using brass compression nut, insert, and plastic sleeve.

NOTE For basement installations the existing orange feed water tubing may have to be longer to reach feed valve.

C. Prefill and Sanitize the Storage Tank

Prefilling the tank is always recommended so there is pressure to check for leaks and several gallons of water to flush carbon post filter. Tanks are furnished with a special disinfectant and only require filling with water for 15 minutes to be completely sanitized. An instruction tag will accompany the tank. It is important to use a sanitizer when prefilling tank so the solution can sanitize the tubing, fittings, and faucet at the time of installation and startup.

1) Insert free end of orange feed water tubing into the "John Guest" fitting on the storage tank.
2) Open feed water valve and tank valve and allow tank to fill (about 3 minutes).
3) Turn off feed water valve and tank valve and set tank aside (15 minutes min).

D. Install the Drain Connection

NOTE For Basement Installation See Figure 5, Page 14.

Under counter Installations:

IMPORTANT Before starting this procedure, inspect the condition of the drain piping, especially in older homes where the traps and tailpieces can be deceptively thin and frail. If in poor condition, the condition should be remedied.

The drain saddle assembly is designed to fit around a standard 1-1/2" OD drain pipe.

The drain saddle should always be installed above (before) the trap and on the vertical or horizontal tailpiece. Never install the drain saddle close to the outlet of a garbage disposal or plugging of the RO drain line may occur.

See Figure 4 next page.

1) Position threaded half of drain saddle at selected location and mark the spot through the opening. See diagram.
2) Drill a 1/4" hole at the marked spot through one side of drain tailpiece.
3) Position both halves of drain saddle on drain pipe so threaded opening lines up with the hole in drain pipe.

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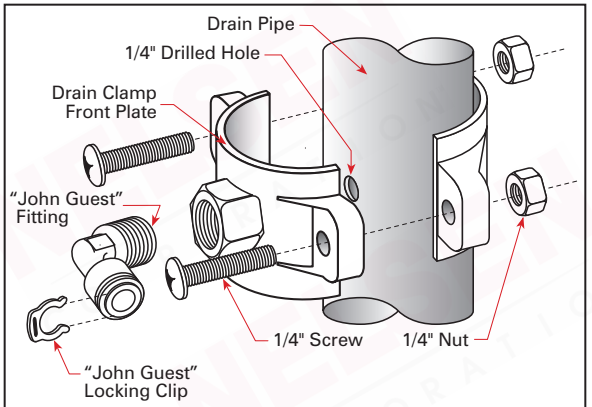


FIGURE 4: Drain Connector Installation

4) Use bolts and nuts to clamp drain saddle onto drain pipe. Do not over tighten and make sure there is equal space between saddle halves on each side. See diagram.

5) Wrap teflon tape on thread of "John Guest" fitting and tighten into drain saddle.

E. Make Initial Tubing Connections

NOTE For Basement Installation See Figure 5, page 14.

Under Counter Installation:

1) It is advantageous to make some of the tubing connections at this time, since the under sink work area is not so cramped and access to the components is easier. If necessary, refer to the enclosed diagram on use of the "John Guest" plastic fittings.

2) The orange 3/8" tubing should already have been connected to the feed water valve with a 3/8" brass compression nut, insert and plastic sleeve.

3) Tighten 3/8" plastic "John Guest" fitting onto threaded faucet nipple. No Teflon tape is required to make an effective seal. It may be necessary to hold faucet from turning while tightening fitting.

4) Route black 3/8" tubing from faucet air gap to drain saddle so that it slopes continuously downward without loops or low spots. Cut to proper length and connect to "John Guest" drain fitting.

F. Install the Purification Assembly & Storage Assembly

NOTE For Basement Installation See Figure 5, page 14.

Under Counter Installation:

The purification assembly is usually mounted to the right or left sink cabinet sidewall, taking into consideration the space available and the tank location. Generally, the tank is placed in the rear of the cabinet while the purification assembly is positioned toward the front for cartridge accessibility.

To mount the purification assembly elevate at least 2" off the cabinet floor and, while keeping level, mark the location of the mounting holes on cabinet sidewall. Make small pilot holes with an awl or drill and screw in the two mounting screws, leaving just enough protruding to allow bracket mounting slots to slide over them.

NOTE If the cabinet sidewalls are not of solid construction, the purification assembly can be set on the cabinet floor and held against the sidewall with the mounting screws.

The tank may be oriented either vertically or horizontally. It is generally placed to the rear of the cabinet but can be set in the front center (between the sink basins) for ease of access if space permits.

G. Make Final Tubing Connections

NOTE For Basement Installations See Figure 5, page 14.

With all of the components in place, the final tubing connections can be made. When routing tubing between components, several guidelines should be observed.

- Tubing runs should generally follow the contour of the cabinets rather than interfere with the cabinet storage area.
- Strive for neatness and an orderly tubing "flow" using fasteners (e.g. insulated staples) to secure the tubing. Cut tubing to the desired length.

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- Arrange the tubing so there are no sharp bends and leave some "play" in the tubing for ease of servicing.
- Try to keep the tubing from the purification assembly to the tank and faucet as short as practical for good flow. If necessary, refer to the enclosed diagram on use of the "John Guest" plastic fittings.

Undersink Installation

1) Connect orange 3/8" tubing from feed water valve to the "Feed" connection on purification assembly.
2) Connect yellow 3/8" tubing from purification assembly to tank.
3) Remove "RED" plug from drain elbow, insert end of red 1/4" tubing leading from faucet into drain elbow. See figure 1, page 2.
4) Connect blue 3/8" tubing from purification assembly to "John Guest" fitting on faucet.

H. Install Ice Maker Hookup (optional)

The RO drinking water appliance can be connected to any standard refrigerator ice maker or ice maker/water dispenser. It should never be connected to a commercial type bar ice maker.

Hooking up an ice maker involves connecting a tee with shut off valve into the blue 3/8" faucet tubing and routing tubing over to the refrigerator. Hooking up to existing copper tubing is generally not recommended unless it is less than six months old. If copper tubing must be used, then installation of a small in-line carbon filter at the refrigerator connections is recommended.

Before turning off the existing tap water supply to a refrigerator ice maker, always shut off the ice maker first (usually by lifting the lever arm above the bin to the uppermost position). The ice maker should only be turned on again after the RO system has been drained several times and the tank has a full supply of water.

NOTE Before any service is performed on the RO system, always turn off ice maker valve and the ice maker unit. Only turn on when system is operating and tank is full.

I. Start Up The System

1) Double check that all connections are secure.
2) Turn on feed water valve and check for leaks. If any leaks are noted, turn off valve and correct before proceeding.

NOTE If a leak occurs at a "John Guest" fitting refer to the enclosed bulletin.

3) Turn on storage tank valve and open faucet until a steady stream of water flows. Close faucet, wait at least 5 minutes and carefully check for leaks. Correct as necessary.

NOTE When the system is first turned on, water may intermittently "spurt" from the air gap opening at side of air gap faucet. This is perfectly normal, and is caused by air trapped in the system. This will usually disappear within a short time.

J. Flush System of Preservative and Check Operation.

1) Lift faucet handle and allow tank to drain completely of sanitizing solution. Do Not Use This Water. When tank is empty, the faucet will steadily drip. This is the rate water is processed by the RO system.

2) With faucet handle in "up" position, measure the rate of the steady drip from spout. Use a graduated cylinder (in milliliters) and watch with a second hand to calculate approximate production in gallons per day (milliliters per minute X 0.38 = gpd). Proceed to check reject flow rate by disconnecting tubing at drain connection and measure as per above. The ratio should be a minimum of 2.5 (reject) to 1 (product).

3) Close faucet and re-inspect system for leaks. Instruct customer (or use special faucet tag supplied) to wait at least 4 hours and drain tank again. The water should be discarded as it may contain some preservative/disinfectant solution.

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4) System should be ready to use as soon as the tank refills. If any objectionable taste is noticed after second tank draining, wait and drain tank the following day. Only at this time should an ice maker be turned on if one is connected to the system.

NOTE If optional percent rejection is used and indicates service is required, several tank fulls of water may have to be used to completely flush excess TDS from the new Carbon Post Filter before the green light will show.

K. Clean Up and Paperwork

1) Clean up the work thoroughly.
2) Affix any special decals or stickers. Be sure to record the house pressure and TDS for service files.
3) Familiarize family members with the general operation of their new RO drinking water appliance. In particular, note the following:
   - The faucet handle positions, down for momentary flow, and up for continuous flow. Also note the moveable spout.
   - The location of the feed valve and tank shut off valve as well as the procedure for turning them off.
   - Review the many uses of the water (cooking, soups, juices, ice cubes, baby formula, pets, plants, etc.)
   - Review the recommended maintenance schedule as determined by local water conditions.

Section V: Appendix
Basement Installations

The following variations are generally required for basement installations:

A. Installing The Drain Connection

For basement installations, the drain saddle is generally not used. Instead, the RO reject line is routed so that it drains into a laundry sink, floor drain, or standpipe through an approved air gap. See Figure 5 on Page 14.

B. Mounting The Faucet

Air Gap Faucet

Follow the installation instructions given earlier in this manual. Do not hook up any air gap tubing to the faucet since an alternate air gap will be used elsewhere in the drain line.

Non Air Gap Faucet

1) Familiarize yourself with all components shown in the diagram of the non-air gap faucet.
2) Assemble only the chrome base plate and rubber sealing washer onto the threaded nipple. (Plumber's putty may be used in place of sealing washer for neater appearance)
3) Feed threaded nipple through sink/counter mounting hole (9/16" hole is adequate).
4) From below the sink/counter assemble plastic bottom washer, flat washer, star washer, and hex nut onto the threaded nipple. Hand tighten hex nut until faucet feels snug.
5) After rechecking faucet orientation, tighten hex nut (9/16" wrench or deep socket) until faucet feels secure.

C. Making Initial Tubing Connections

1) A proper length of orange 3/8" feed water tubing should already have been connected to feed water valve with a brass compression nut, insert and plastic sleeve.
2) Tighten 3/8" "John Guest" fitting onto the threaded nipple. It may be necessary to hold faucet from turning while tightening fitting.
3) Connect proper length of blue 3/8" tubing to faucet fitting (See "John Guest" fitting instructions). Route tubing through the floor to the vicinity of the purification assembly location.
4) Route standard red 1/4" tubing from an appropriate drain connection (e.g. laundry sink, floor drain, stand pipe) to intended location of purification assembly. An air gap must be installed between outlet and drain connection.

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D. *Installing the Purification Assembly and Storage Tank*

The purification assembly is generally mounted to the basement wall (using wall anchors) or to wood ceiling supports. To mount the purification assembly, keep bracket level and mark the location of the mounting holes. Install wall anchors and/or mounting screws as required. Leave screw heads protruding to allow bracket mounting slots to slide over them.

The tank may be oriented either vertically or horizontally and can be placed on a shelf, on the floor or suspended with sturdy brackets to the ceiling supports.

An effort should be made to minimize the distance between the tank and purification assembly to assure an adequate flow rate to the faucet.

E. *Making Final Tubing Connections*

1) Connect orange 3/8" tubing from feed water valve to "Feed" connection on purification assembly.
2) Connect blue 3/8" tubing from faucet to the "Faucet" connection on purification assembly.
3) Locate the yellow "plug" on the back of the purification assembly. Remove the yellow "plug" and connect the yellow 3/8" tubing. Connect the other end of the yellow 3/8" tubing to the storage tank.
4) Locate the red "plug" on the purification assembly. Remove the red "plug" and connect the red 1/4" drain tubing to the drain fitting on the purification assembly.

SECTION VI: Operation & Maintenance

A. *Normal Operation*

1) It is normal for the Total Dissolved Solids (T.D.S.) of the water to be higher than normal during the first 5 gallons of operation, this is due to the sanitizing solution and the new Post Filter. After this water is rinsed to drain, the removal rate should stabilize at a value greater than 75%. Water pressure affects the production rate and quality.
2) R.O. systems produce drinking water at relatively slow rates, it can take up to 8 hours or more to fill the holding tank. Normal operation is to let the Holding Tank fill with water and then draw water as is needed. When the pressure in the Holding Tank falls to a given pressure(as the water is being used) the Automatic Shut Off Valve (A.S.O. Valve) will start water production and the system will refill the Holding Tank. When the Holding Tank is full and no water is being used, the A.S.O. Valve will automatically shut off the feed water to conserve water.

The more water that is used (up to the capacity of the system) the better the R.O. system will function. Utilize other uses for the water, such as flowers, pets and rinsing glassware.

After periods of non-use, such as a week's vacation, it is better to empty the holding tank and allow the system to produce fresh water for use. If the system is not used for 3-4 weeks or longer, it is a good idea to re sanitize the system and to change the Activated Carbon and Sediment Filters.

B. *Changing Filters*

NOTE This R.O. System contains filters which must be replaced at regular intervals to maintain proper performance. Use only factory approved filters.

Please see Page 1 for the recommended interval for changing the filters. Local conditions may dictate more frequent changes.

Use a drip pan to catch any water that may spill when the Filter Housing are removed.

1) Close the Saddle Tapping Valve by turning fully clockwise and open the Dispensing Faucet by lifting the handle. Allow the Holding Tank to empty.
2) Loosen and remove the appropriate Filter Housing. Discard the cartridge(s).
3) Wash the inside of the Housing(s) using a mild detergent and a soft cloth. Do not use abrasive cleaners or pads. Thoroughly rinse all soap from the housing before reassembly.
4) To sanitize the system and replace the filter cartridge(s):

NOTE The system should be sanitized ***before*** installing the Activated Carbon Post Filter Cartridge.

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a) Use a good quality unscented 5-1/4% liquid bleach such as Clorox.

b) Add one cap full of bleach (this is 2 tsp. or 10 ml) to the Sediment Filter Housing. Install the Sediment Prefilter only. Check the Housing O-ring for proper position in its groove, replace Sediment Filter Housing on R.O. assembly.

c) If your R.O. system has a Pre Carbon Filter Housing, add one cap full of bleach. Carefully fill the housing with tap water and temporarily install the housing, without the Activated Carbon Pre Filter.

d) Add one cap full of bleach to the Activated Carbon Post Filter Housing. Carefully fill the housing with tap water and temporarily install the housing, without the Activated Carbon Post Filter.

e) The Dispensing Faucet should be open, slowly open the Saddle Tapping Valve on the Feed Water Line.

f) As soon as water begins to drip out of the Dispensing Faucet, close the Faucet.

g) Let the system stand for 15 minutes.

h) At the end of 15 minutes, in the following order, close the Saddle Tapping Valve, close the Holding Tank Valve and open the Dispensing Faucet to release the pressure.

i) Remove the Post Carbon Filter Housing and empty (Repeat procedure if your system has a Pre Carbon Filter Housing). Remove any wrapping/packaging from carbon cartridge (s) and install in housings. Check the O-ring to insure that it is positioned properly in its groove and replace Housing(s) on R.O. unit.

j) Disconnect the yellow product water tubing that runs from the Holding Tank. Put 50 drops of bleach (this is 1/2 tsp. or 3 ml) into the tubing and reconnect it.

k) Slowly open the Saddle Tapping Valve. When water begins dripping out of the Dispensing Faucet, in the following order, close the Faucet and then open the Holding Tank Valve.

l) Do not open the Faucet for at least 8 hours.

m) Discard the first two full tanks of water produced, they will contain chlorine.

n) When the Faucet is first opened, expect air and carbon fines (very fine black powder), from the new carbon filter (s) to be rinsed out. This is normal for the first tank of water.

SECTION VII: Technical Data

A. Water Quality

1) Water quality is normally measured with a special meter that measures the water ability to conduct electricity. The more dissolved solids in the water, the higher the conductivity. The results are usually reported in Parts per Million (ppm) or Milligrams per Liter (mg/l) of Total Dissolved Solids (T.D.S.). (Although technically they are not exactly equal, in most discussions ppm = mg/l.)

2) R.O. Membranes are rated by the amount of dissolved solids that are rejected. This rating is a ratio of the T.D.S. in the product water and is reported as Percent Rejection. If the feed water contained 100 ppm of T.D.S. and the product water contained 10 ppm of T.D.S., 90 ppm have been rejected and the reject ratio is 90%.

$$\text{Percent Rejection} = \frac{\text{Feed T.D.S. - Product T.D.S. x 100\%}}{\text{Feed T.D.S.}}$$

B. Water Quantity

1) Water quantity is termed Flux or Product Water Rate and is measured as the amount of water produced in one day. It is reported as Gallons per Day (gpd) or as Milliliters per Minute (ml/min).

2) The flow of water to drain is the Reject Water Rate and is measured as Gallons per day (gpd) or Milliliters per Minute (ml/min).

Milliliters per minute x .38 = gallons per day.

If the container available measures ounces, use the following conversion:

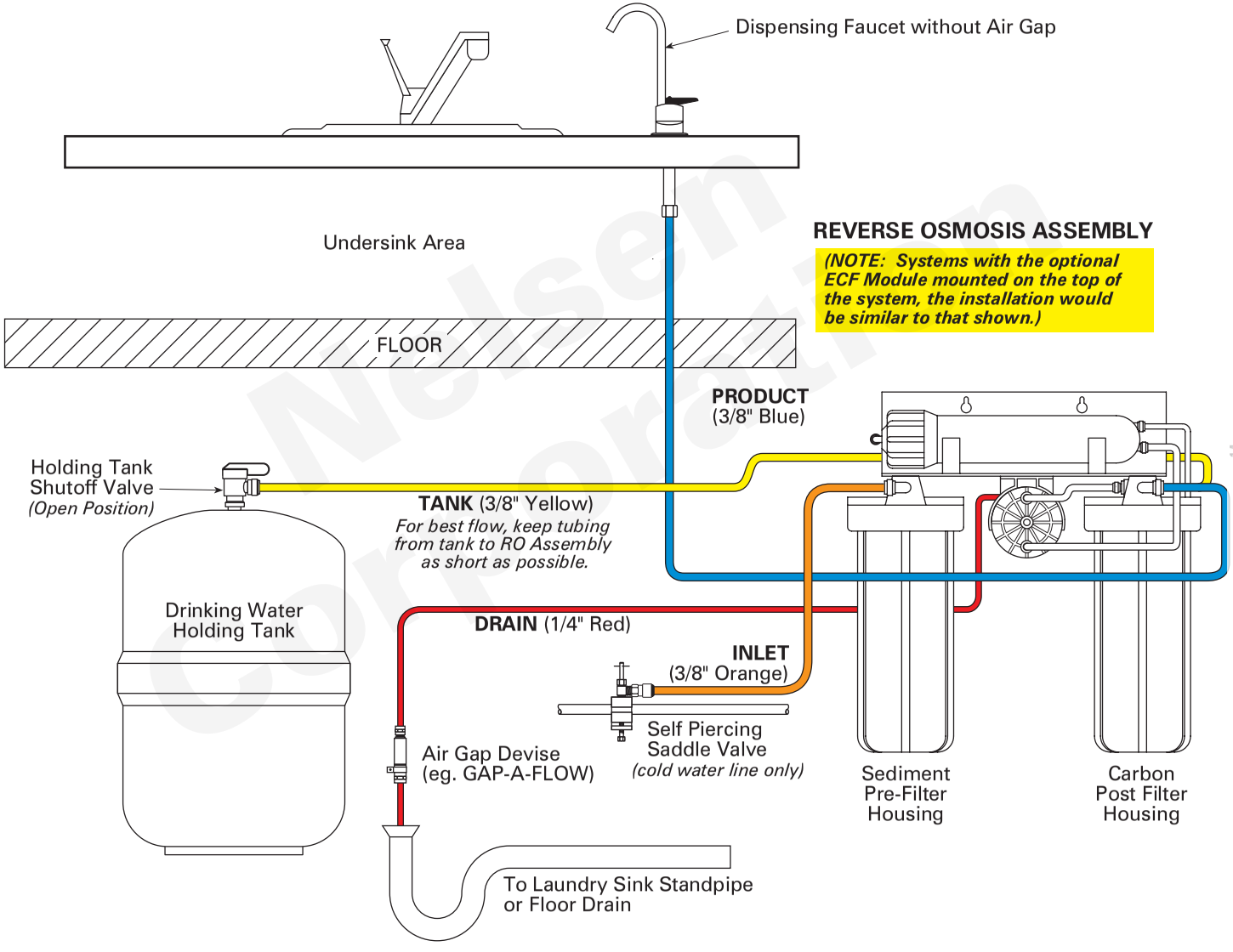
Ounces per minute x 11.2 = gallons per day.

3) The Reject Ratio is the amount of water produced compared to the amount of water flowing to drain.

$$\text{Reject Ratio} = \frac{\text{Reject Rate}}{\text{Product Rate}}$$

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FIGURE 5: **General Basement Installation Diagram**



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4) The Percent Recovery is another way to measure the amount of water produced as compared to the amount actually used.

$$\% \text{ Recovery} = \frac{\text{Product Rate x } 100\%}{\text{Feed Rate}}$$

NOTE The total flow or feed water rate into the system is the sum of the product flow and the drain flow.

$$\text{Feed Rate} = \frac{10 \text{ gpd} + 40}{\text{gpd} = 50 \text{ gpd}}$$

$$\% \text{ Recovery} = \frac{10 \text{ gpd x } 100\%}{50 \text{ gpd}}$$

$$\% \text{ Recovery} = 20 \text{ x } 100\% \text{ or } 20\%$$

C. Water Pressure and Temperature

Most R.O. Membranes are rated at a standardized condition of 77°F (25°C) and 60 psi (414 kPa) discharging to atmospheric pressure.

Product water quality and quantity greatly depend upon the Net Pressure Differential (Δp) across the R.O. Membrane. This pressure differential is a summation of the feed water pressure at the Membrane, which tries to push the water through, the pressure in the Holding Tank, which tries to push the water backwards and the osmotic pressure, which also tries to push the water backwards.

The Osmotic Pressure is in proportion to the dissolved minerals in the water and can be approximated by 1 psi for each 100 ppm of T.D.S.

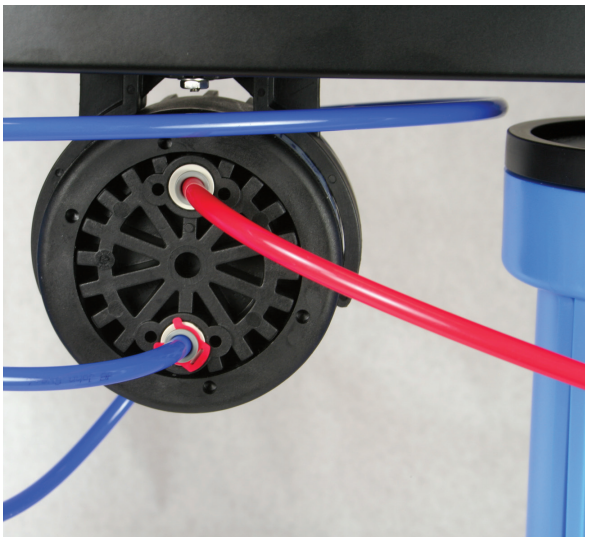
The higher the net pressure differential, the higher the quantity and quality of water produced.

Feed Water Temperature also has an affect on water production. The lower the temperature, the lower the quantity of water produced.

Water Production Rate = Rated Flow
x Pressure Correction
x Temperature Correction

SECTION VIII: Permeate Pump

IMPORTANT Pump orientation is extremely important to prevent premature pump failure. Care should be taken to make sure the arrow on the side of the pump stays pointed up. The red drain at the top of the pump is a quick indicator that the pump is positioned correctly.



Correct pump orientation is shown in the photo above, with the drain tubing at the "12 o'clock" position.

Powered only by the hydraulic energy of brine water usually lost to the drain (i.e. no electricity required), the Permeate Pump forces product water into the storage tank, reducing membrane back pressure and maximizing available feed pressure. These pumps dramatically improve the efficiency of RO water production, reducing wastewater by up to 80%. Permeate Pumps can also bring storage tanks up to line pressure and then shut the system down when these tanks reach capacity, eliminating the need for a hydraulic shut-off valve. Other benefits of the pump include higher delivery pressures, faster RO water production, superior water quality, and extended filter/membrane life.

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NELSEN CORPORATION
REVERSE OSMOSIS DRINKING WATER SYSTEM
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Additional Conditions

- This Limited Warranty only covers the Product, and any parts therein, if used exclusively for residential purposes in a single-family dwelling. This Limited Warranty shall be null and void if the Product is used for commercial, industrial or other non-residential applications.
- This Limited Warranty does not cover membranes or filters.
- This Limited Warranty does not cover the disposable sediment and carbon cartridges.
- This Limited Warranty shall not cover the Product if operated at water pressures or water temperatures or with water contaminants that exceed manufacturer's guidelines.
- The Product may include interconnecting piping that may have leaks, even if tested at the time of manufacture, due to pipe vibrations and handling. The installer of the goods is responsible for checking the system for leaks upon start-up and making any repairs if necessary.
- This Limited Warranty does not cover damage or failure of the Product, or any part therein, caused by friction, wear, chemical attack or debris build-up on wear parts. For purposes hereof, "wear parts" shall include, without limitation, end cap quad rings and parts requiring replacement under recommended maintenance procedures, including, without limitation, o-rings and gaskets.

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